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AF13677

**PATENT** 169-274

61

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert Berliner

CONFIRMATION NO. 6423

SERIAL NO.: 09/764,530

Examiner: Thomas Y. Ho

Art Unit: 3677

FILED: January 17, 2001

FOR: METHOD OF PROVIDING REPAIR

INFORMATION AND DOING BUSINESS THEREON ON A GLOBAL COMPUTER

NETWORK

RECEIVED

JAN 2 7 2004

**GROUP 3600** 

## **AMENDMENT**

## **CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)**

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P. O. BOX 1/450, Alexandria, VA. 22313

Jean Bové

Date: January 16, 2004

865 South Figueroa Street, 29<sup>th</sup> Floor Los Angeles, California 90017-2576

Mail Stop Amendment After Final COMMISSIONER FOR PATENTS P. O. Box 1450 Alexandria, VA 22313

Dear Sir:

In response to the Office Action of January 5, 2004, please amend the above-identified application as follows:

Am ndments to th Claims are reflected in the listing of claims which begins on page 2 of this paper.

R marks/Argum nts begin on page 5 of this paper.